



NIELSON COMMUNICATIONS, INC. RADIO REPAIR REQUEST

Please complete, save, print and return this form with the radio for service

CONTACT INFORMATION

Company Name

Contact Name

Phone Email

DEVICE INFORMATION

Model Name

Serial Number

Radio Includes: Antenna Battery Knobs Carry Clip Charger Speaker Mic

DEVICE ISSUES

POWER

Radio will not turn on. Radio turns off on its own. Volume control does not work right.

Channel selector does not work right. Battery runs down too soon.

TRANSMIT

No transmit. *(Others cannot hear me)* Weak transmit. *(Others can't hear me unless I am closer)*

Poor audio. *(Others have trouble hearing or understanding me)*

RECEIVE

No receive audio. *(I cannot hear others)*

Poor receive audio. *(I have trouble hearing or understanding others)*

ACCESSORY ISSUES

Cord/Plug is damaged. *(The cord will not attach to the radio or the accessory stops working when the cord is flexed)*

No transmit. *(Others cannot hear me)*

No receive. *(I cannot hear others)*

ADDITIONAL INFORMATION

Please offer additional description of problem(s):